

Sewing technology service

Fast solutions to application problems - customer-oriented and around the world

GROZ-BECKERT

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Comprehensive support

Regardless of what the requirements are - application technology experts develop solutions and provide support around the world in accordance with consistent standards for:

- Correct needle selection
- Process optimization
- Quality assurance
- Fault analysis
- Employee training



The various service packages for different requirements

Basic service

- Problem analysis
- Basic analysis
- Analysis report with needle recommendation



Extended service

- Problem analysis
- Detailed photo documentation
- Statistically verified and documented test results
- Analysis report with recommended solution to the problem



Customer-specific service

- Problem analysis
- Analysis and methodology are agreed upon individually with the customer
- Detailed photo documentation
- Statistically verified and documented test results
- Analysis report with recommended solution to the problem



Location of the Groz-Beckert technical centers:



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Groz-Beckert sets standards:

- Service centers are equipped with an extensive set of machines
- Good networking and communication among the service centers
- Service centers provide basis for further development of the products
- High quality consulting standard maintained through continuing education system
- High degree of synergy with all areas of textile surface development through linking with the Technology and Development Center (TEZ)